explorē Device File Back-up Procedure

Introduction: This guide will walk you through backing up your images from an explore low vision digital magnification device to a PC or Mac. The steps ensure that your captured images are safely transferred and stored. The example below shows the procedure using an explore 8 with a Windows computer, but it is the same for all explore devices.

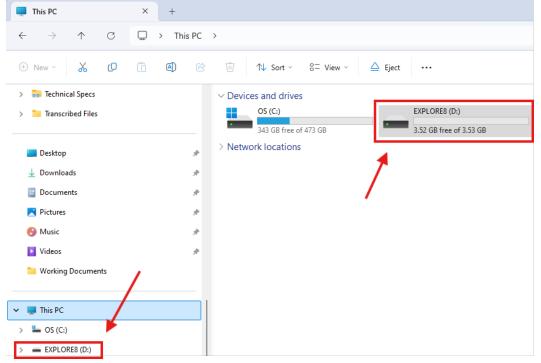
Note: There is a video demonstration of this process accessible from the explore support page at: https://www.humanware.com/exploresupport.

Step 1: Connect the explore device to Your Computer

- **1.** Turn on your explore device.
- **2.** Connect the USB A to C (or micro-USB for older units) cable provided with your explore device to your PC or Mac.
- **3.** Once connected, the explore device will appear as a mass storage device on your computer.

Step 2: Locate the "Images" Folder

1. Open File Explorer (Windows) or Finder (Mac) on your computer.



2. Navigate to the explore device, which should appear under Devices and Drives or as an external drive.

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- **3.** Inside the device's directory, locate the folder "Images" at the root of the device drive.

Step 3: Transfer Images to Your Computer or External Storage

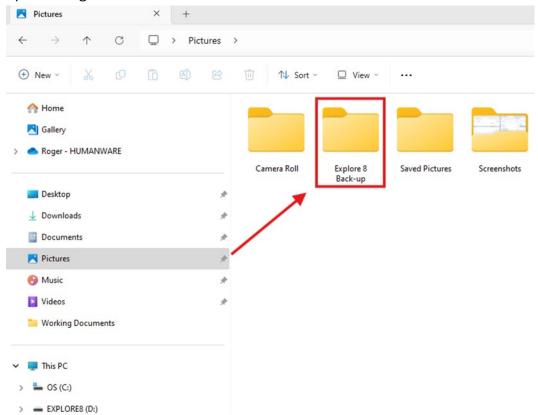
- **1.** Open the "Images" folder on the explore device.
- 2. Select all the image files you want to back up. You can do this by:
 - Pressing Ctrl + A (Windows) or Cmd + A (Mac) to select all files.
 - Alternatively, manually select individual files if you prefer.

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3. Copy the selected files by right-clicking and selecting Copy or using Ctrl + C (Windows) or Cmd + C (Mac).

Step 4: Paste the Images to Your Computer or External Storage

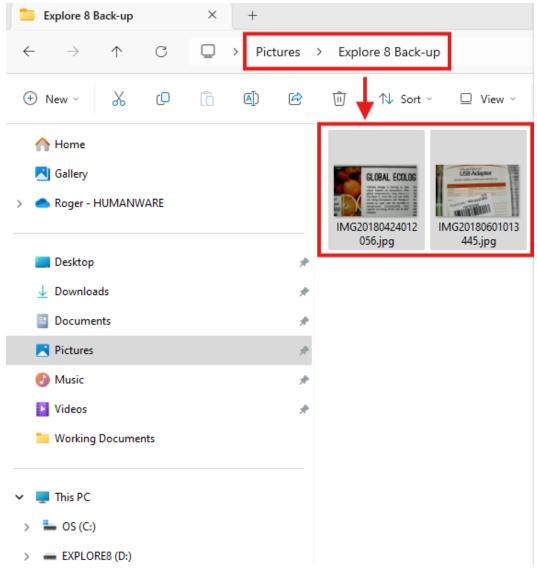
1. Navigate to the folder on your computer or external storage device where you want to back up the images.



2. Right-click and select Paste or use Ctrl + V (Windows) or Cmd + V (Mac) to paste the copied images into the destination folder.

Step 5: Verify the Backup

1. Once the transfer is complete, open the destination folder and ensure all your image files have been copied successfully.



2. You can now safely disconnect the explore device from your computer.

Note: You can manage your image files on an explore magnifier like any other storage device. This includes using operations such as cut, copy, paste, and delete. However, always ensure your images are backed up before deleting any files from the device.

This procedure helps to secure your important images before performing updates or changes to your explore device.

Please tell us how we are doing.